

Privacy Policy

Information We Collect

We are committed to protecting your privacy. This policy outlines the types of information we collect when you interact with our services.

Personal Information

We may collect the following personal information:

- * Name and contact details (email address, phone number, mailing address)
- * Company information and job title
- * Business requirements and project specifications
- * Communication preferences
- * Payment and billing information for transactions

Technical Information

We automatically collect certain technical information when you visit our website:

- * IP address and browser information
- * Device type and operating system
- * Website usage patterns and preferences
- * Cookies and similar tracking technologies
- * Referral sources and search terms

How We Use Your Information

Your information is used for the following purposes:

Service Delivery

- * Process and fulfill your orders
- * Provide technical consultation
- * Deliver customized solutions
- * Offer after-sales support

Communication

- * Respond to inquiries and requests
- * Send important service updates
- * Provide technical documentation
- * Share industry insights (with your consent)

Business Operations

- * Improve our products and services

- * Conduct market research
- * Analyze website performance
- * Ensure security and fraud prevention

Legal Compliance

- * Meet regulatory requirements
- * Maintain business records
- * Resolve disputes and claims
- * Protect our legal rights

Information Sharing and Disclosure

We do not sell, trade, or rent your personal information to third parties. We may share your information only in the following circumstances:

- * Service Providers: With trusted partners who assist in delivering our services (e.g., logistics, payment processing, technical support).
- * Legal Requirements: When required by law, regulation, or legal process.
- * Business Transfers: In connection with a merger, acquisition, or sale of business assets.
- * Your Consent: With your explicit permission for specific purposes.

Data Security

We implement comprehensive security measures to protect your personal information:

- * Encryption: SSL/TLS encryption for data in transit.
- * Access Control: Restricted access to personal information for authorized personnel only.
- * Regular Audits: Periodic security assessments and system updates.

Your Rights and Choices

You have the following rights regarding your personal information:

- * Access and Correction: You have the right to access, update, or correct your personal information at any time.
- * Data Portability: Request a copy of your personal data in a structured, machine-readable format.
- * Deletion: Request the deletion of your personal information, subject to legal and business requirements.
- * Marketing Communications: Opt-out of marketing communications while continuing to receive essential service-related messages.

Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your browsing experience. This includes:

- * Essential Cookies: Required for website functionality and security.
- * Analytics Cookies: Help us understand how visitors use our website.
- * Preference Cookies: Remember your settings and preferences.
- * Marketing Cookies: Used to deliver relevant advertisements (with your consent).

You can manage your cookie preferences through your browser settings or our on-site cookie preference center.

International Data Transfers

As a global provider, we may transfer your personal information across borders to:

- * Provide services to international clients.
- * Collaborate with global manufacturing partners.
- * Utilize cloud-based services and infrastructure.
- * Comply with legal requirements in different jurisdictions.

We ensure appropriate safeguards are in place for all international transfers, including data protection agreements and compliance with applicable privacy laws.

Data Retention

We retain your personal information only as long as necessary to:

- * Fulfill the purposes for which it was collected.
- * Meet legal, regulatory, or contractual obligations.
- * Resolve disputes and enforce agreements.
- * Provide ongoing customer support.

When personal information is no longer needed, we securely delete or anonymize it.

Policy Updates

We may update this Privacy Policy from time to time. We will notify you of any changes by:

- * Posting the updated policy on our website.
- * Sending email notifications for significant changes.
- * Updating the "Last Updated" date at the top of this page.

Your continued use of our services after any updates constitutes your acceptance of the revised terms.

Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights, please contact us:

General Inquiries

- * **Email: privacy@ysconvey.com
- * **Phone: +86 153 1718 6723
- * **Business Hours: Monday - Friday, 9:00 AM - 6:00 PM (CST)

Data Protection Officer

- * Email: info@ysconvey.com
- * Address: [Company Address]

We will respond to your request within 30 days of receipt.